

Case Study

**Raising standards, maximising safety,
maximising productivity.**



BON-ACCORD
TRAINING LIMITED

CASE STUDY: James Jones
SECTOR: Sawmilling/Timber
TRAINING/SERVICE: Mobile Plant Operator Training

THE NEED

In 1996 James Jones identified the need to source a training provider who could train their mobile plant operators on a variety of plant equipment. This included, yet not limited to, counterbalance forklifts, side loaders, loading shovels and excavators.

OUR APPROACH

The tender process for the provision of services started in July 1996 and included six tendering companies. On successful award of the services we met with all the site managers and worked with them to devise and establish a tailored training programme achieving standardised training across their multiple sites in Scotland. When faced with last minute operational changes at the mills, we were able to be flexible and change the course type to save the client having to cancel training days. This was successful due to having multi-disciplined, adaptable instructors who are knowledgeable and experienced in a wide variety of plant and machinery.

CUSTOMER BENEFITS

“Through engaging Bon-Accord Training Ltd. in the delivery of training services we have been able to standardise fully accredited training across our mills in all site locations. Due to their multi-disciplined expertise and flexibility, our mill managers now have a simple and efficient method of making requests and booking training for their workers. We have built up a strong relationship, resulting in quality assurance and an excellent skill base across our business.”

Why James Jones continues to choose Bon-Accord Training?

“We’ve been using Bon-Accord Training for over 15 years. We chose them due to their no compromise attitude to safety training and refusal to cut corners. They are a fully accredited training provider who deliver consistently high quality training standards with the integrity to do the job well and do it right - for all parties.

“Bon-Accord training are always flexible to work with and towards working practices. They deliver a wide variety of equipment and plant training delivered by multi-skilled and competent instructors.

“We cannot fault Bon-Accord Training, their whole approach from communication to instruction is fluid and flawless which has resulted in our very strong working relationship.”

Martin Hogarth, Sawmill Manager
Tom Davidson, Safety Advisor



To discuss your requirements in more detail please contact our dedicated team on 01358 723495 or email info@bonaccordtraining.co.uk

